

# Community Bulletin

## Mobil and Williamstown FC: Kicking goals together for a second year!

Mobil is excited to announce the continuation of its partnership with the Williamstown Football Club for the second consecutive year. This collaboration began in 2024, and as we move into the second year of the partnership, Mobil remains committed to supporting Williamstown FC and continuing to make a difference in the community.

Mobil has increased its support for the club in 2025, becoming a major partner and providing funds to help both the VFL and VFLW teams reach their goals this year. These funds will also support football clinics for local girls interested in improving their skills.

This builds on last year's partnership which saw us support the Williamstown FC's VFLW team and fund new goal nets at DSV stadium.

Rhys Kelly, Mobil Altona Terminal Manager, expressed his enthusiasm, stating, "We're incredibly excited to continue our partnership with Williamstown Football Club for another year. This club is a cornerstone of the Hobsons Bay community, and we're proud to support the promotion of football in the area and help maintain the club's facilities. We look forward to seeing what we can achieve together in the coming year."



Mobil and Williamstown FC are thrilled to kick off another year of partnership, bringing exciting football action and community spirit to Hobsons Bay

# Celebrating 130 years of ExxonMobil in Australia!

This year, Mobil proudly celebrates 130 years of operation in Australia. Our journey began in February 1895, when Vacuum Oil, our predecessor, established its first branch in Queen Street, Melbourne. Initially focused on selling fuels and petroleum lubricants, today, we import, store and transport billions of litres of fuel annually to meet the community's energy needs.

Over the years, we have been a substantial investor in the Australian economy and a major contributor to the nation's wealth. Our business continues to evolve as we respond to changes in our operations to meet the needs of our customers, with Mobil committed to maintaining a reliable supply of fuel across Australia, including converting the Altona refinery to the Mobil Melbourne terminal to ensure Victorians continue to receive the fuel they need.



*Mobil is committed to maintaining a reliable supply of fuel to our customers across Australia*



*Catherine Mackay, Supply Logistics Coordinator at ExxonMobil Australia*

## Be open to opportunities: Meet Catherine Mackay!

Meet Catherine Mackay, Supply Logistics Coordinator. As part of the supply team, Catherine is focused on scheduling fuel imports and shipping schedules to maintain an efficient and reliable supply of fuel to Australia.

Catherine's career highlights the importance of being open to new opportunities. Starting as a graduate engineer, she has taken on multiple roles within the company, each contributing to her extensive knowledge and expertise.

Her journey includes significant roles at the Altona Refinery before it was converted to a terminal. As she has throughout her career, Catherine embraced that change and the opportunities it presented to her, "I found the transition from refining operations to full import terminal to be a great experience," Catherine said.

"With a background in chemistry and chemical engineering, I never imagined I would end up in my current supply-related role, but I thoroughly enjoy it and am thankful for the opportunities I embraced along the way," she added.

Catherine's story highlights the value of accepting new challenges and continuously learning, leading to a fulfilling and dynamic career.



# Mobil Chat

By Rhys Kelly

Terminal Manager, Melbourne Terminal



Welcome to 2025! This year marks the 130th anniversary of Mobil's presence in Australia. Since humble beginnings in 1895 as Vacuum Oil in Melbourne, the company has grown to become a key player in the Australian fuel industry, and our people are proud to maintain our reliable supply of high-quality Mobil fuels Australians depend on.

This year, the Mobil Melbourne Terminal team continues to focus on delivering additional fuel storage across the Melbourne terminal, including at Gellibrand Wharf and the Altona site, so that we can maintain our supply of around 40% of Victoria's fuel from Melbourne's largest fuel storage and distribution terminal.

At Altona, the team has successfully transformed a crude oil tank for petrol service, allowing the terminal to receive larger fuel deliveries from long-range vessels, some of the largest fuel carriers in the world.

This tank conversion, along with a range of other projects which should come on-line by mid-2025, will enable Mobil to comply with the federal government's Minimum Stockholding Obligation, aimed at supporting Australia's fuel security.

We also continue to explore future opportunities for the entire Altona site, including identifying potential alternative uses for areas that are not currently required for terminal operations. One opportunity already identified involved relocating around 150 of ExxonMobil Australia's team from a Melbourne office to. This move better utilises the existing office space at the site, resulting in increased local activity and hopefully providing a boost to the local economy.

I am so pleased that we have continued to build on our support of the Williamstown Football Club this year, as outlined in the article on page one. Williamstown FC play an important role in our community and Mobil team members were pleased to attend the inaugural Football Williamstown event in February, which saw all five Williamstown football clubs join forces to strategise on how best to nurture and retain local football talent from juniors to the highest level. The Football Williamstown program is aimed at connecting businesses, building careers and supporting players on and off the field.



*At the inaugural Football Williamstown event, guests enjoyed a panel discussion featuring experts from across Australia's sporting spectrum, who shared valuable insights and answered questions about common issues faced by local clubs*

# Community complaints

Date	Confirmed Complaints		Unconfirmed Complaints		
	Odour	Noise	Odour	Noise	Other
Oct to Dec 2024	0	0	0	0	0
Jan to Mar 2025	0	0	3	0	0

All complaints are investigated. If the Melbourne terminal is found to be the source of the complaint it is considered confirmed.

Please note that there is a lot of activity occurring at these sites daily. If you notice any odours or noises that you suspect may be coming from the Altona terminal or Gellibrand dock, please contact the Community Hotline on **1800 659 527** and we will investigate and respond.

## Sirens

Community members should be aware that the sirens at the terminals are sounded to alert on-site personnel only.

People in the community do not need to take action in response to the sounding of these sirens.

In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.

**صفارات الإنذار - يجب أن يدرك أعضاء المجتمع أنه يتم إطلاق صفارات الإنذار في المحطات لتنبيه العاملين في الموقع فقط.**  
لا يحتاج الناس في المجتمع إلى اتخاذ إجراءات استجابة عند إطلاق صفارات الإنذار هذه. وفي حالة الطوارئ، سيقوم أفراد الشرطة وخدمات الطوارئ الأخرى بتوجيه أفراد المجتمع للقيام باللائم إذا تطلب الأمر اتخاذ أي إجراء.

SIRENE - Članovi zajednice trebaju biti upoznati s time da se sirene na terminalima oglašavaju samo kako bi se stavilo u pripravnost osoblje koje radi na toj lokaciji.

Druge osobe ne trebaju ništa poduzimati kada čuju zvuk tih sirena.

U slučaju nekog hitnog slučaja, policija i osoblje hitnih službi obavijestit će i druge osobe u zajednici ako trebaju nešto poduzeti.

**ΣΕΙΡΗΝΕΣ** - Το κοινό θα πρέπει να γνωρίζει ότι οι σειρήνες στους τερματικούς σταθμούς ηχούν για να θέσουν σε επιφυλακή μόνο το επάγγελμα προσωπικό.

Το κοινό δεν χρειάζεται να κάνει κάτι σε απόκριση προς τον ήχο αυτών των σειρήνων.

Σε περίπτωση έκτακτης ανάγκης, το προσωπικό της Αστυνομίας και των Υπηρεσιών Έκτακτων Αναγκών θα δώσουν οδηγίες στο κοινό, αν απαιτείται κάποια ενέργεια.

**SIRENE** - I membri della comunità devono essere consapevoli che le sirene dei terminal vengono suonate solo per allertare il personale in loco.

Le persone nella comunità non devono agire in risposta al suono di queste sirene.

In caso di emergenza, il personale della polizia e dei servizi di emergenza indizzerà i membri della comunità se è necessaria un'azione.

**IS-SIRENI** - Il-membri tal-komunità għandhom ikunu jafu li s-sireni fit-terminals jindaqqu biex jalertjaw lill-haddiema tal-post biss.

In-nies fil-komunità m'għandhomx b'zonn jiehdu azzjoni bħala rispons għad-daqq ta' dawn is-sireni.

F'każ ta' emergjenza, il-Pulizija u l-haddiema tas-Servizzi tal-Emergenza se jidderiegu lill-membri tal-komunità jekk tkun meħtieġa xi azzjoni.

**СИРЕНЫ** - Уведомляем население о том, что sireны в терминалах звучат только для находящегося на территории персонала.

Жителям района не нужно предпринимать никаких действий при звуках sireны.

В случае возникновения чрезвычайной ситуации полиция и сотрудники экстренных служб проинструктируют население о том, какие действия необходимо предпринять.

**СИРЕНИ** - Члени громади повинні знати, що sireни на території терміналів звучать лише для сповіщення обслуговуючого персоналу.

Людям, які проживають неподалік, не потрібно вживати ніяких заходів при звучанні sireн.

У разі надзвичайної ситуації, при потребі, співробітники поліції та екстрених служб проведуть тих, що проживають неподалік, куди потрібно.

**CÒI HỤ BẢO ĐỘNG** - Cư dân cộng đồng cần biết còi hụ báo động ở nhà ga chỉ hụ lên để báo động cho nhân viên làm việc tại nhà ga mà thôi.

Tất cả mọi người trong cộng đồng không cần có biện pháp đáp lại còi hụ báo động này.

Trong trường hợp khẩn cấp, Cảnh Sát và nhân viên Cấp Cứu sẽ hướng dẫn mọi người nếu có bất cứ biện pháp cần thiết nào.



The Melbourne Terminal is owned and operated by Mobil Refining Australia Pty Ltd, an affiliate of Exxon Mobil Corporation. The terms Corporation, Company, affiliate, ExxonMobil, Mobil, Esso, our, we and its as used in this material may refer to Exxon Mobil Corporation, to one of its affiliates or to any one or more of the foregoing. The shorter terms are used merely for convenience and simplicity.

Mobil Altona Terminal has a 24-hour Community Information Line service (Free Call 1800 659 527) to which any queries or complaints can be directed. Mobil Yarraville Terminal can be contacted on (03) 9286 5099.

For any queries, concerns or complaint which you suspect may be a result of terminal operations, please call us immediately for prompt investigation and action.

**Mobil Altona Terminal  
Community Hotline  
1800 659 527**

**Mobil Yarraville Terminal  
(03) 9286 5099**

### Local contacts

The following resident member of the CLC will be contacted by the Altona Terminal in case of any incident or emergency and is happy to receive calls from other residents who may have concerns:

**Geoffrey Mitchelmore OAM  
0411 274 718**

للحصول على ترجمة لأي من المعلومات الواردة في هذه النشرة يرجى الاتصال بمركز قدرات المهاجرين.

**9391 3355 هاتف 78-82 Second Avenue, Altona North**

Ako želite dobiti prijevod nekih informacija sadržanih u ovom biltenu, obratite se Centru za pomoć useljenicima (Migrant Resource Centre), 78-82 Second Street, Altona North. Telefon **9391 3355**.

Για μεταφράσεις οποιασδήποτε πληροφορίας που περιέχεται μέσα σε αυτό το δελτίο, παρακαλείστε επικοινωνήστε με το Κέντρο Πληροφοριών Μεταναστών (Migrant Resource Centre), 78-82 Second Avenue, Altona North. Τηλ. **9391 3355**

Per avere una spiegazione in italiano del contenuto di questo notiziario contattare il Migrant Resource Centre, 78-82 Second Avenue, Altona North telefonando al **9391 3355**.

За превод на било какви информации од овој билтен молиме јавете се во Информативниот центар за доселеници - Migrant Resource Centre, 78-82 Second Avenue, Altona North. Телефон **9391 3355**

Ghat-traduzzjonijiet ta' kull taghrif li jinsab f'dan il-bullettin jekk joghgbok ikkuntattja l-Migrant Resource Centre, 78-82 Second Avenue, Altona North. Telefon **9391 3355**.

За превод на било кој обавештења садржаног у овом билтену молимо вас обратити се Саветодавном центру за досељенике (Migrant Resource Centre), 78-82 Second Avenue Altona North Телефон: **9391 3355**

Muốn được dịch ra tiếng Việt những chi tiết trong bản tin này, xin gọi Trung Tâm Tiễn Nghi Di Dân, 78 - 82 Second Avenue, Altona North. Số **9391 3355**.