

Community Bulletin

'Take 5' tank waves goodbye as we welcome more people to Altona

In September, the team at Mobil Altona Terminal safely demolished a fuel tank on the corner of Kororoit Creek and Millers Roads.

The fuel tank was known by locals for its iconic "Take 5" sign with the friendly hand standing out to passers-by.

"After confirming this tank was not required for our fuel terminal operations, we removed it to support our remediation of historical impacts in the area," said Rhys Kelly, Altona terminal manager.

The works took place over a two-week period and were carefully planned to minimise any disruption to the community.

Mobil is currently reviewing future opportunities for the entire Altona site, including maintaining its role supplying around 40% of Victoria's fuel as part of Melbourne's largest fuel storage and distribution terminal.

"We're in the process of completing a study to identify other potential uses for parts of the Altona site which are not currently required for fuel terminal operations," said Rhys.

For example, one opportunity already identified will see around 150 of ExxonMobil Australia's team to relocate from a Melbourne office to Altona by early 2025, to better utilise existing office space at the site.

"We're looking forward to welcoming the ExxonMobil team members as they settle into their community here in Altona, and introducing them to some of our fantastic local eateries," said Rhys.



The 'Take 5' fuel tank has now been demolished

Bringing the community together

Proudly supported by Mobil, Williamstown Community and Education Centre is making a difference to the lives of community members with a program of social activities aimed at engaging locals experiencing isolation and hardship.

The Williamstown Community and Education Centre (WCEC) is an award-winning leader in community services and has been an integral part of Williamstown since its establishment in 1974. Their mission is to provide affordable, relevant and quality programs for everyone in a supportive environment.

The Centre holds free activities such as the regular Willy Walking Group and Community Morning Teas, as well as Community BBQs held bi-monthly.

Events are attended by over 60 locals, with a majority disadvantaged or unemployed, or are recently arrived refugees and migrants.

"Good food, good company and activity are vital to ensure vulnerable people are not isolated and facing loneliness, but are socially active people in our community," WCEC CEO Mark Brophy said.

The team at Mobil Altona Terminal are proud of the ongoing relationship with WCEC and how this latest contribution is having a positive impact on many in the community.

Mobil Altona Terminal Manager Rhys Kelly said, "The Williamstown Community and Education Centre plays an

important role in engaging locals experiencing challenging times and we're proud to support social activities that can make a real difference in people's lives."

Mark said, "Mobil's support for our community activities program is invaluable to our community. These activities allow local disadvantaged groups to meet others, get some exercise, and most importantly get a great feed!"

"We are sincerely appreciative of this vital support."



Williamstown Community and Education Centre holds social activities and events for locals experiencing isolation or hardship.

Lighting up an iconic landmark in the Williamstown skyline

Seaworks Maritime Museum's latest project to restore the historical Gellibrand Lighthouse has been enhanced by a solar LED lighting system which has added a glow to the Williamstown skyline, supported by Mobil's Melbourne Terminal team.

The installation of a solar LED lighting system in the Gellibrand Lighthouse has illuminated this iconic landmark, enhancing its visibility and appeal for the Williamstown community and visitors alike.

The Gellibrand Lighthouse is a symbol of the area's rich maritime history and was gifted to Seaworks from the National Trust. The Point Gellibrand Pile Light, formerly located at the head of Melbourne Channel near Williamstown, guided ships through dangerous waters around the reef for over 70 years before it was struck by a ship and had to be removed.

It was restored and returned to the community five years ago, thanks to the efforts of the Hobsons Bay Men's Shed.

This lighting system installation was the final phase of its restoration and involved installing a sustainable lighting system powered by solar energy, ensuring the lighthouse's energy efficiency and reducing its environmental impact.

"By illuminating the Gellibrand Light with modern LED technology, this project not only enhances its historical significance but also contributes to the community's pride and enjoyment of this beloved heritage site," said Glenn Jones, Executive Officer at Seaworks Maritime Precinct.

Mobil Altona Terminal Manager, Rhys Kelly, said, "Our team is proud to have been a contributor to the restoration of this iconic Williamstown landmark to help preserve its history for the community to enjoy for many years to come."



The Gellibrand Lighthouse lit up with the new LED lighting system

Mobil Chat

By Rhys Kelly, Terminal Manager, Altona Terminal
Steven Flynn, Terminal Manager, Yarraville Terminal



In 2024, the Mobil Melbourne Terminal team continues its focus on supporting Victoria's fuel supply and strengthening Australia's fuel security.

The team recently celebrated completing multiple important project milestones designed to increase efficiency and streamline processes at the terminal.

This includes projects to remove a large amount of slops from the site. Slops are a by-product produced when different types of fuels are mixed. This occurs as part of routine operations when switching tanks or pipelines from one type of fuel to another, or during cleaning processes.

To reduce the production of slops, the team installed a new manifold in the North Tank Farm. In addition, the team installed a new slops receptor at Gellibrand wharf, which will store the slops created as ships are delivering fuel, freeing up a tank for storage capacity needed to support the Australian Government's MSO requirements.

"It was a fantastic team effort where the entire site worked together to achieve a complex and closely choreographed sequence of activities safely and ahead of schedule," said Rhys Kelly, Altona Terminal Manager.

"In addition, work is well underway to deliver additional fuel storage across the Melbourne Terminal including at Gellibrand wharf, as well as the Altona site, to help Mobil meet the federal government's Minimum Stockholding Obligation," said, Rhys.

Significant progress is being made to transition to one Melbourne Terminal, as upgrade projects continue across both Altona and Yarraville terminals to implement the changes required to support this.

This includes the recent commissioning of a new control room at Yarraville, which means terminal operators are now closer to support services and other team members, improving collaboration and communication.

Yarraville Terminal Manager, Steven Flynn, said, "This is a significant step towards our ultimate goal of moving our terminal operations to one central control room across Mobil's Altona and Yarraville sites as we continue our transition to one Melbourne Terminal.

"The new location of the control room provides close integration with terminal management and support functions to bring everyone together into a winning competitive terminal team," said Steven.



Altona Conversion Venture Manager, Abrar Chowdhury, addresses the Altona team at a celebratory lunch following the successful completion of various major projects.

New 7-Eleven x Mobil fuels ad campaign is live!

An exciting new 7-Eleven x Mobil fuels advertising campaign has launched recently. The outdoor billboards were the first channel to kick off – for those in Melbourne, you may come across these on your drive home. The campaign is designed to drive brand connection between 7-Eleven and Mobil and to highlight Mobil's Next Generation fuels with the tagline, "Go further with Mobil's best fuel ever at 7-Eleven". Also hitting television screens is the new TV commercial, in 7-Eleven's signature quirky and comedic style.

Go further with
Mobil's best fuel ever.



Excludes Diesel Efficient. Claims compared to previous generation Mobil fuel formulations. Visit [7-Eleven.com.au](https://www.7-Eleven.com.au)

Community complaints

Date	Confirmed Complaints		Unconfirmed Complaints		
	Odour	Noise	Odour	Noise	Other
Jan to Apr 2024	0	0	0	0	0
Apr to Sept 2024	0	0	1	1	0

All complaints are investigated. If the Altona terminal is found to be the source of the complaint it is considered confirmed.

The Melbourne Terminal is owned and operated by Mobil Refining Australia Pty Ltd, an affiliate of Exxon Mobil Corporation. The terms Corporation, Company, affiliate, ExxonMobil, Mobil, Esso, our, we and its as used in this material may refer to Exxon Mobil Corporation, to one of its affiliates or to any one or more of the foregoing. The shorter terms are used merely for convenience and simplicity.

Sirens

Community members should be aware that the sirens at the terminals are sounded to alert on-site personnel only.

People in the community do not need to take action in response to the sounding of these sirens.

In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.



صفارات الإنذار - يجب أن يدرك أعضاء المجتمع أنه يتم إطلاق صفارات الإنذار في المحطات لتنبيه العاملين في الموقع فقط.
لا يحتاج الناس في المجتمع إلى اتخاذ إجراءات استجابة عند إطلاق صفارات الإنذار هذه. وفي حالة الطوارئ، سيقوم أفراد الشرطة وخدمات الطوارئ الأخرى بتوجيه أفراد المجتمع للقيام باللائم إذا تطلب الأمر اتخاذ أي إجراء.

SIRENE - Članovi zajednice trebaju biti upoznati s time da se sirene na terminalima oglašavaju samo kako bi se stavilo u pripravnost osoblje koje radi na toj lokaciji. Druge osobe ne trebaju ništa poduzimati kada čuju zvuk tih sirena. U slučaju nekog hitnog slučaja, policija i osoblje hitnih službi obavijestit će i druge osobe u zajednici ako trebaju nešto poduzeti.

ΣΕΙΡΗΝΕΣ - Το κοινό θα πρέπει να γνωρίζει ότι οι σειρήνες στους τερματικούς σταθμούς ηχοούν για να θέσουν σε επιφυλακή μόνο το επιτόπιο προσωπικό. Το κοινό δεν χρειάζεται να κάνει κάτι σε απόκριση προς τον ήχο αυτών των σειρήνων. Σε περίπτωση έκτακτης ανάγκης, το προσωπικό της Αστυνομίας και των Υπηρεσιών Έκτακτων Αναγκών θα δώσουν οδηγίες στο κοινό, αν απαιτείται κάποια ενέργεια.

SIRENE - I membri della comunità devono essere consapevoli che le sirene dei terminal vengono suonate solo per allertare il personale in loco. Le persone nella comunità non devono agire in risposta al suono di queste sirene. In caso di emergenza, il personale della polizia e dei servizi di emergenza indirizzerà i membri della comunità se è necessaria un'azione.

IS-SIRENI - Il-membri tal-komunità għandhom ikunu jafu li s-sireni fit-terminals jindaqqu biex jalertjaw lill-haddiema tal-post biss. In-nies fil-komunità m'għandhomx bżonn jiehdu azzjoni bħala rispons għad-daqq ta' dawn is-sireni. F'każ ta' emergenza, il-Pulizija u l-haddiema tas-Servizzi tal-Emergenza se jidderiegu lill-membri tal-komunità jekk tkun meħtieġa xi azzjoni.

СИРЕНЬ - Уведомляем население о том, что sireны в терминалах звучат только для находящегося на территории персонала. Жителям района не нужно предпринимать никаких действий при звуках sireны. В случае возникновения чрезвычайной ситуации полиция и сотрудники экстренных служб проинструктируют население о том, какие действия необходимо предпринять.

СИРЕНИ - Члени громади повинні знати, що sireни на території терміналів звучать лише для сповіщення обслуговуючого персоналу. Людям, які проживають неподалік, не потрібно вживати ніяких заходів при звучанні sireн. У разі надзвичайної ситуації, при потребі, співробітники поліції та екстрених служб проведуть тих, що проживають неподалік, куди потрібно.

CÒI HỤ BÁO ĐỘNG - Cư dân cộng đồng cần biết còi hụ báo động ở nhà ga chỉ hụ lên để báo động cho nhân viên làm việc tại nhà ga mà thôi. Tất cả mọi người trong cộng đồng không cần có biện pháp đáp lại còi hụ báo động này. Trong trường hợp khẩn cấp, Cảnh Sát và nhân viên Cấp Cứu sẽ hướng dẫn mọi người nếu có bất cứ biện pháp cần thiết nào.

Please note that there is a lot of activity occurring at these sites daily. If you notice any odours or noises that you suspect may be coming from the Altona terminal or Gellibrand dock, please contact the Community Hotline on 1800 659 527 and we will investigate and respond.

Mobil Altona Terminal has a 24-hour Community Information Line service (Free Call 1800 659 527) to which any queries or complaints can be directed. Mobil Yarraville Terminal can be contacted on (03) 9286 5099.

For any queries, concerns or complaint which you suspect may be a result of terminal operations, please call us immediately for prompt investigation and action.

**Mobil Altona Terminal
Community Hotline
1800 659 527**

**Mobil Yarraville Terminal
(03) 9286 5099**

Local contacts

The following resident member of the CLC will be contacted by the Altona Terminal in case of any incident or emergency and is happy to receive calls from other residents who may have concerns:

**Geoffrey Mitchelmore OAM
0411 274 718**

للحصول على ترجمة لأي من المعلومات الواردة في هذه النشرة يرجى الاتصال بمركز قدرات المهاجرين.

9391 3355 هاتف 78-82 Second Avenue, Altona North

Ako želite dobiti prijevod nekih informacija sadržanih u ovom biltenu, obratite se Centru za pomoć useljenicima (Migrant Resource Centre), 78-82 Second Street, Altona North. Telefon 9391 3355.

Για μεταφράσεις οποιασδήποτε πληροφορίας που περιέχεται μέσα σε αυτό το δελτίο, παρακαλείστε επικοινωνήστε με το Κέντρο Πληροφοριών Μεταναστών (Migrant Resource Centre), 78-82 Second Avenue, Altona North. Τηλ. 9391 3355

Per avere una spiegazione in italiano del contenuto di questo notiziario contattare il Migrant Resource Centre, 78-82 Second Avenue, Altona North telefonando al 9391 3355.

За превод на било какви информации од овој билтен молиме јавете се во Информативниот центар за доселеници - Migrant Resource Centre, 78-82 Second Avenue, Altona North. Телефон 9391 3355

Ghat-traduzzjonijiet ta' kull taghrif li jinsab f'dan il-bullettin jekk joghgbok ikkuntattja l-Migrant Resource Centre, 78-82 Second Avenue, Altona North. Telefon 9391 3355.

За преводу било којер обавештења садржаног у овом билтену молимо вас обратити се Саветодавном центру за досељенике (Migrant Resource Centre), 78-82 Second Avenue Altona North Телефон: 9391 3355

Muốn được dịch ra tiếng Việt những chi tiết trong bản tin này, xin gọi Trung Tâm Tiễn Nghi Di Dân, 78 - 82 Second Avenue, Altona North. Số 9391 3355.